

TARGETS FROM THE COMMUNITY SAFETY PLAN 2014-2017

***Revised April 2016**

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG	
ANTI-SOCIAL BEHAVIOUR TARGETS	1.1	<p>Monitor repeat callers to the Police, MAASBT and RSLs.</p> <p>Monitor all repeat callers to identify those who may be vulnerable. Provide support to them via the ASB Victim/Witness Support Officer.</p>	<p>SBC - 8 REPEATS COMPARED TO 28 LAST YEAR</p> <p>POLICE - 13 REPEAT CALLERS COMPARED TO 39 LAST YEAR.</p>	<p>SBC - 9 repeats, compared to 33 last year.</p> <p>Police - 6 repeats compared to 9 last year.</p>	<p>SBC - 9 repeat callers compared to 27 last year, however due to a change in recording practices police data could not be collated.</p>	<p>7 Repeat Callers during this quarter period (which now includes police repeat callers). This compares to 22 during the same quarter period of last financial period (note the previous period also included police repeat callers so caution must be taken as the data is therefore not comparable).</p> <p>All Repeat Callers within the Borough (both SBC and Police) are highlighted at the monthly Joint Action Group (JAG) meetings; interventions are discussed and implemented between all partner agencies to alleviate the circumstances and thereby reducing the calls made from the identified repeat caller.</p>		
	1.2	<p>Maintain a 90% level in client satisfaction in relation to ASB</p> <p>Baseline: Utilise customer satisfaction surveys and annual view point survey.</p>	<p>Overall customer satisfaction for Q1 was 85%. This is 5% below the standard set for this outcome.</p>	<p>No customer satisfaction reports produced due to staffing capacity issues within the Community & ASB Team, therefore this target cannot be measured.</p>				
	1.3	<p>Reduce Anti-Social Behaviour in the borough</p> <p>Achieve a reduction in the number of Police recorded ASB incidents</p> <p>Baseline: 13,425 incidents - 3 yr average (2012-2014)</p> <p>2014/15 - ACHIEVED - 12,469 incidents.</p> <p>2015/16 - ACHIEVED -12,043 incidents.</p> <p>2016/17 - ACHIEVED -12,820 incidents.</p>	<p>3189 incidents compared to 3109 last year.</p> <p>Increase of 80 incidents (+2.6%).</p>	<p>3560 incidents compared to 3387 last year.</p> <p>This gives year to date total of 6749 incidents, a rise of 253 (+3.9%).</p>	<p>3283 incidents this quarter compared to 2954 last year; an increase of 329 incidents.</p> <p>This gives a year to date total of 10,023 incidents compared to 9,450 last year; an increase of 573 incidents equating to 6.1%.</p>	<p>2801 incidents this quarter compared to 2593 last year; an increase of 208 incidents (8%).</p> <p>This gives a total of 12,820 incidents this financial period compared to 12,043 last year; an increase of 777 incidents (6.5%) this financial period. Target for the plan achieved.</p>		

	1.4	<p>Monitor the number of service requests to the MAASBT</p> <p>Quarterly service request data.</p>	<p>1233 requests compared to 1203 last year</p> <p>Increase of 30</p>	<p>1564 service requests compared to 1319 last year</p> <p>Increase of 245 requests on same time last year.</p>	<p>1,035 service requests this quarter which is identical to same time last year.</p> <p>3,832 service requests YTD compared to 3,557 last year; an increase of 275 requests equating to 7.7%.</p>	<p>794 service requests this quarter compared to 754 last year.</p> <p>This brings the total to 4,626 service requests during this financial period compared to 4,311 last year; an increase of 315 service requests, equating to 7.3%.</p>	
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VIOLENT CRIME AND ROBBERY	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	2.1	<p>Reduce offences of violence with injury Year1</p> <p>2014/15 Baseline of 1108 offences NOT ACHIEVED - 1,146 offences.</p> <p>2015/16- Baseline of 1,146 offence NOT ACHIEVED - 1440 offences.</p> <p>2016/17 Baseline 1,440 offences NOT ACHIEVED - 1628 offences.</p>	<p>397 crimes compared to 326 last year</p> <p>Increase of 71 crimes (+21.8%)</p>	<p>464 crimes compared to 347 last year</p> <p>Increase of 117 crimes (+33.7%)</p> <p>This gives year to date rise of 188 crimes (+27.9%)</p>	<p>1,232 crimes YTD compared to 1,028 last year; an increase of 204 crimes YTD, equating to 19.8%.</p>	<p>395 offences this quarter compared to 412 last year; a reduction of 17 offences (-4.1%).</p> <p>This gives a total of 1,628 offences this financial period compared to 1,440 last year; an increase of 188 offences (13.1%).</p>	
	2.2	<p>Reduce offences of violence without injury</p> <p>2014/15 Baseline of 722 offences NOT ACHIEVED - 1,068 offences</p> <p>2015/16 Baseline of 1,068 offences NOT ACHIEVED - 1,628 offence</p> <p>2016/17 Baseline of 1,628 offences NOT ACHIEVED - 2,312 offences.</p>	<p>514 crimes compared to 336 last year</p> <p>Increase of 178 crimes (+53%)</p>	<p>545 crimes compared to 364 last year</p> <p>Increase of 181 crimes (49.7%)</p> <p>This gives year to date rise of 359 crimes (+51.3%)</p>	<p>1,666 crimes YTD compared to 1,139 last year; an increase of 527 crimes YTD, equating to 46.3%.</p>	<p>649 offences this quarter compared to 489 last year; an increase of 160 offences (32.7%).</p> <p>This gives a total of 2,312 offences this financial period compared to 1,628 last year; an increase of 684 offences (42.0%).</p>	

VI OL	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	2.3	<p>Reduce offences of Personal Robbery.</p> <p>2014/15 Baseline of 60 offences NOT ACHIEVED - 67 offences</p> <p>2015/16 - Baseline of 67 offences. NOT ACHIEVED - 101 crimes</p> <p>2016/17 Baseline of 101 crimes. NOT ACHIEVED - 103 crimes.</p>	<p>14 crimes compared to 17 last year</p> <p>Reduction of 3 crimes (-5.9%)</p>	<p>26 crimes compared to 22 last year - Increase of 4 crimes (+18.2%)</p> <p>This gives year to date total of 40 crimes, a rise of one offence (+2.6%)</p>	<p>68 crimes YTD compared to 71 last year; a reduction of 3 crimes YTD, equating to -4.2%</p>	<p>33 offences this quarter compared to 30 last year; an increase of 3 offences, equating to 10%.</p> <p>This gives a total of 103 offences this financial period compared to 101 last year; an increase of 2 offences (2.0%).</p>	

DRUG RELATED OFFENDING	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	3.1	<p>*Identify individuals who test positive for drugs or who are identified as prolific drug users and deemed suitable for a Drug Rehabilitation requirement (DRR)</p> <p>Baseline: The number of DRR commencements and completions on a quarterly basis.</p>	Year end and Q1 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements.	In Q1 and Q2 2016/17 there has been no DRR completions. The number of commencements has not been reported.	In Q3 2016/17 there have been no DRR completions. The number of commencements has not been reported.	The latest information shows that the CRC has 39 active DRRs and NPS have 5. (Jan 2017)	No change reported for Q4.
3.2	<p>Reduce drug related repeat offending amongst the most prolific offenders.</p> <p>Identify a cohort of PPOs. Monitor their offending 12 mths prior, during and after being on a DRR and those subjected to other non-drug related orders and interventions</p> <p>Baseline: To be confirmed</p>	Year end and Q1 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements.	Year end, Q1 and Q2 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements.	Changes to the PPO selection methodology and the retirement of key personnel from the CRC have made this indicator impossible to report on as planned. Public Health are working with the CRC and the IOM hub to work on new methods of managing and reporting on drug related repeat offending.	Changes to the PPO selection methodology and the retirement of key personnel from the CRC have made this indicator impossible to report on as planned. Public Health are working with the CRC and the IOM hub to work on new methods of managing and reporting on drug related repeat offending.		

DR UG	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	3.3	<p>Increase the proportion of people who leave treatment successfully both opiate and non-opiate</p> <p>Baseline: % for the entire treatment programme % of criminal justice clients</p>	<p><u>Update from Q4 of last year that was not reported at last meeting.</u></p> <p>In Q4 of 2014-15 year. 4.5% of opiate clients successfully completed treatment compared to a baseline of 5.1%</p> <p>43% on non-opiate clients completed against a baseline of 29.9%</p> <p>2.3% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.0%.</p> <p>For non-opiate criminal justice clients 37.5% completed compared to a baseline of 40.0%</p>	<p>5.1% of opiate clients successfully completed treatment compared to a baseline of 4.6%</p> <p>45.8% on non-opiate clients completed against a baseline of 41.9%</p> <p>3.1% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.3%.</p> <p>For non-opiate criminal justice clients 56.4% completed compared to a baseline of 69.3%</p>	<p>5.7% of opiate clients successfully completed treatment compared to a baseline of 4.6%</p> <p>37.5% on non-opiate clients completed against a baseline of 41.9%</p> <p>3.1% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.3%.</p> <p>For non-opiate criminal justice clients 45.8% completed compared to a baseline of 69.3%</p>	<p>Q4 Data</p> <p>In Q4 of 2016-17 year. 5.8% of opiate clients successfully completed treatment compared to a baseline of 4.6%</p> <p>37.3% on non-opiate clients completed against a baseline of 41.9%</p> <p>2.7% of opiate using criminal justice clients successfully completed treatment compared to a baseline of 2.3%.</p> <p>For non-opiate criminal justice clients 37.5% completed compared to a baseline of 69.3%</p>	

CRIMINAL DAMAGE	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	4.1	<p>Reduce Criminal Damage</p> <p>Maintain a reduction in offending.</p> <p>Baseline: 2,318 crimes - Three year average (2011/12 to 2013/14).</p> <p>2014/15 - ACHIEVED - 2,111 crimes</p> <p>2015/16 - ACHIEVED - 2,203 crimes</p> <p>2016/17 - NOT ACHIEVED 2,522 crimes</p>	<p>528 crimes compared to 531 last year</p> <p>Reduction of 3 crimes (-0.6%)</p>	<p>588 crimes compared to 530 last year</p> <p>Increase of 58 crimes (10.9%)</p> <p>This gives year to date of 1116 crimes, rise of 55 on last year (+5.2%)</p>	<p>1,874 crimes YTD compared to 1,686 last year; an increase of 188 crimes YTD, equating to 11.2%.</p>	<p>647 offences this quarter compared to 517 last year; an increase of 132 offences, equating to 25.5%.</p> <p>This gives a total of 2,522 offences this financial period compared to 2,203 last year; an increase of 319 offences (14.5%).</p>	
4.2	<p>Reduce the number of repeat victims of Criminal Damage.</p> <p>All repeat victims of damage to be reviewed by Neighbourhood INT team and look to problem solve with view to preventing further offences. (Measured by comparing number of repeat victims to previous year).</p> <p>2014/15 Baseline 28 repeats Reduction on baseline - 25 repeats</p> <p>2015/16 - Baseline 25 repeats Reduction on baseline - 22 repeats</p> <p>2016/17 Baseline 22 repeats Increase on baseline - 32 repeats</p>	<p>33 repeats compared to 42 last year - based on three or more offences in rolling 12 month period.</p>	<p>35 repeats compared to 38 last year - based on three or more offences in rolling 12month period.</p>	<p>30 repeats compared to 19 in previous period. This is based upon three or more offences in the rolling 12-month period.</p>	<p>32 repeats compared to 18 last year, based upon three or more offences to dwellings during the rolling 12-month period. This is against the baseline target of 22 repeats; therefore the target has not been achieved during this 12-month period.</p>		

ALCOHOL RELATED CRIME AND ASB	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	5.1	The number of ATR commencements, completions and breaches to be reported on a quarterly basis. Baseline: To be confirmed	Year end and Q1 data not yet available. The retirement of key personnel from the CRC and probation service has temporarily impacted on arrangements.		Not available.	Not available at the time of writing the report.	
	5.2	Reduce the number of alcohol related crimes for those on an Alcohol Treatment Requirement (ATR) Baseline: To be confirmed	We hope to report the number of individuals subject to a ATR ASAP. ATR. Conviction rates during and after ATR will be reported after the 01/10/2016.		Not available.	Not available at the time of writing the report.	

DOMESTIC ABUSE	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	6.1	*Reduce domestic abuse related police incidents involving perpetrators engaged with Harbour interventions. Baseline: To be reviewed on a six monthly basis.	Public Health are in the process of discussing possible police concerns over the provision of prior DV incident data to the partnership for the purpose of reporting this information.		This data is not available within the format requested in this report.	This data is not available within the format requested in this report.	
	6.2	Increase the number of 'repeat victims' in MARAC accessing support from Harbour *Baseline: 44%	76% of victims and 50% of repeat victims are engaging in Harbour services		77% of victims and 44% of repeat victims are engaging in Harbour services	70% of victims and 61% repeat victims recorded in Q4 are engaging with Harbour Services.	

D O	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	6.3	<p>Reduce repeat victims of Domestic abuse</p> <p>Adopt a problem solving approach to the top 10 repeat cases currently not open to MARAC</p>	No update provided		Target cannot be monitored at this current time, meetings are no longer happening until a more robust and consistent approach can be sought throughout the Cleveland area.	Target cannot be monitored at this current time, meetings are no longer happening until a more robust and consistent approach can be sought throughout the Cleveland area.	
	6.4	<p>Maintain the % of those referred to IDVA service following assessment</p> <p>Baseline - 80%</p> <p>Maintain the % of those referrals who engaged in the IDVA service</p> <p>Baseline - 74%</p>	No update provided		<p>91 referrals made to the IDVA service in Q3 with 84 of the referrals being worked with following assessment.</p> <p>Number of new clients engaging with IDVA is 72 with 17 clients unable to contact and 10 clients declining any support.</p>	86 referrals made in Q4 to the IDVA Service, 70 new clients engaged with following assessment. A yearly total of 321 people referred in the financial year 2016-17. 90% of clients referred to a structured programme following an assessment.	